



RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, planning and delivering high-quality services, offering products compatible with food safety principles, targeting a safe working area and creating loyal guests are primary objectives of Rixos Hotels.

Rixos Hotels is committed to

 take environmental factors into account in every operational aspect, take preventive action for sustainability, increase public consciousness and protect biological diversity;

 operate according to set objectives while improving continuously, provide regular trainings for employees, act in accordance with national laws and international standards, ensuring consultation with and participation of employees and employee representatives for occupational safety, reducing occupational safety risks and being beneficial to our society.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

Fettah Tamince Chairman of the Board

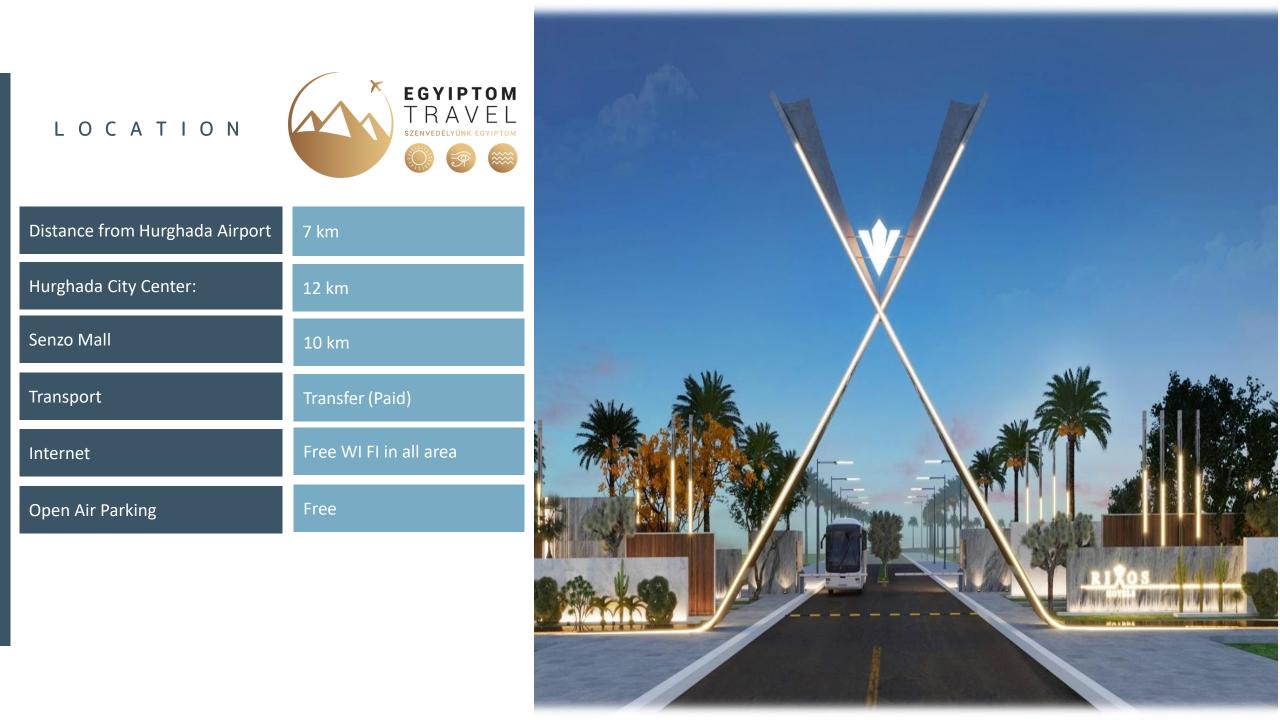




LOCATION

Date of opening	2021
Category	5* Deluxe
Total Area	255 000 m2
Mailing Address	Safaga Road, Hurghada, Red Sea Governorate - Egypt
Phone	+20 65 34 64 620
E-Mail	magawish@rixos.com
Website	www.rixos.com
Beach Location	Private Beach
Number of Rooms	410
Elevators	Yes









WELCOMING & FAREWELL

Welcome and farewell service				Special check –in service and accompany to the room for all guests in each arrival				
Welcome	drinks during	g check-in		Priority for table reservation in main restaurant for disabled Guests				
General Manager	's welcome le	etter in all Ro	ooms		Valet ai	nd parking se	rvices	
24 Hours Rece	eption / Conc	ierge Service	2S	All con	veniences for	fully accessi	ble Guest Fac	ilities
Room Type	Suite (53-73 m²)	Superior Suite (140 m²)	Executive Family Suite (170 m ²)	Lagoon Deluxe Suite (130 m²)	Lagoon Swim Up Suite (130 m²)	Pool Villa (105 - 129 m)	Executive Pool Villa (240 m²)	Royal Villa (944 m²)
Garden View	94							
Sea View	40		4					
Garden & Pool View	73					104	18	
Pool & Sea View	33	4		18	18			4
Total Room Number	240	4	4	18	18	104	18	4
Total R	oom Numbei	rs: 410						



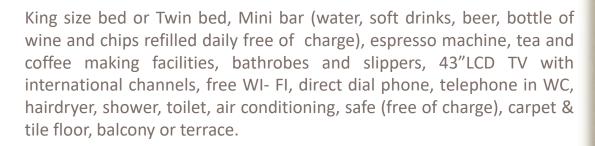
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TRAVEL Szenvedélyünk egyiptom	Suite	Superior Suite	Executive Family Suite	Lagoon Swim Up Suite	Lagoon Deluxe Suite	Pool Villa	Executive Pool Villa	Royal Villa
Tea & Coffee facilities	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Turn Down Service	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Minibar (Refilled Daily)	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Espresso Machine	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Private Butler Service						\checkmark	\checkmark	\checkmark
Private pavilion								\checkmark
Airport Transfer							\checkmark	\checkmark
VIP Fast Track C/IN at Airport & Hotel							\checkmark	\checkmark
Flower Bouquet				\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Bathrobe - Slippers	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Kids Bathrobe, Slippers and Amenities	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Pillow Menu	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark



SUITE Sea, Garden, Pool, Sea & Pool View

Size: 53 - 73 m²

Specifications:



Maximum: 2 adults and 2 children or 3 adults and 1 child





Suite Amenities:

EGYIPTOM

TRAVEL

Branded Bathroom Amenities, Male Hygiene Box (Shaving kit, Dental kit) Bath loaf, Shoe mitt, Shoe Shine, Shoehorn, Nail File, Comb, Sewing Kit, Cotton buds, Make-up cotton discs, Shower Cap, Wet Wipes, Hygiene bag & cartridge, Women diapers, Medical waste bag, Pencil, Laundry bag. SUPERIOR SUITE Pool and Sea View

Size: 140 m² Upper floor

Specifications



1+1, King size bedroom and living room, Mini bar (water, soft drinks, beer, bottle of wine and chips refilled daily free of charge), espresso machine, tea and coffee making facilities, bathrobes and slippers, 43" LCD TV in living room and bedroom with international channels, free WI-FI, direct dial phone, telephone in WC, hairdryer, shower, toilet, air conditioning, safe, carpet & tile floor, balcony.

Maximum: 2 adults and 2 children or 3 adults and 1 child.





Suite Amenities:

Branded Luxury Bathroom Amenities, Male Hygiene Box (Shaving kit, Dental kit) Bath loaf, Shoe mitt, Shoe Shine, Shoehorn, Shoe bag, Suit bag, Nail File, Comb, Sewing Kit, Cotton buds, Make-up cotton discs, Shower Cap, Wet Wipes, Nail trimmer set, Lavender pouch, Hygiene bag & cartridge, Women diapers, Medical waste bag, Pencil, Laundry bag, Sanitizer dispenser, slipper, Beach bag.

EXECUTIVE FAMILY SUITE Sea View

Size: 170 m² Upper floor

Specifications



2+1, Spacious living area, bedroom with King size bed and bedroom with Twin bed, Mini bar (water, soft drinks, beer, bottle of wine and chips refilled daily free of charge), espresso machine, tea and coffee making facilities, kitchenette, bathrobes and slippers, 43"LCD TV in living room and in 2 bedrooms with international channels, free WI-FI, direct dial phone, telephone in WC, hairdryer, shower, toilet, air conditioning, safe (free of charge), carpet & tile floor, balcony.

Maximum: 4 adults and 2 children or 5 Adults and 1 child





Suite Amenities:

Branded Bathroom Amenities, Male Hygiene Box (Shaving kit, Dental kit) Bath loaf, Shoe mitt, Shoe Shine, Shoehorn, Nail File, Comb, Sewing Kit, Cotton buds, Make-up cotton discs, Shower Cap, Wet Wipes, Hygiene bag & cartridge, Women diapers, Medical waste bag, Pencil, Laundry bag.

LAGOON DELUXE SUITE Pool and Sea View

Size: 130 m² Upper Floor only Specifications:



1+1, Spacious living area with dining table and a Bedroom with, King size bed or Twin Bed, 2 Mini bars (water, soft drinks, beer, bottle of wine and chips refilled daily free of charge) espresso machine, tea and coffee making facilities, bathrobes and slippers,55" LCD TV in living room,49" LCD TV in bedroom with international channels, free WI-FI, direct dial phone and in WC, hairdryer, shower, air conditioning, safe, carpet & tile floor, remote controlled curtains, balcony.

Maximum: 3 adults and 1 child or 2 adults and 2 children.





Suite Amenities:

Branded Luxury Bathroom Amenities, Male Hygiene Box (Shaving kit, Dental kit) Bath loaf, Shoe mitt, Shoe Shine, Shoehorn, Shoe bag, Suit bag, Nail File, Comb, Sewing Kit, Cotton buds, Make-up cotton discs, Shower Cap, Wet Wipes, Lavender pouch, Hygiene bag & cartridge, Women diapers, Medical waste bag, Pencil, Laundry bag, Sanitizer dispenser, Leather slipper, Beach bag.

LAGOON SWIM UP SUITE Pool and Sea View

Size: 130 m² Ground Floor only

Specifications:



1+1, Spacious living area with dining table, and a Bedroom with, King size bed, 2 Mini bars (water, soft drinks, beer, bottle of wine and chips refilled daily free of charge), espresso machine, tea and coffee making facilities, bathrobes and slippers, 55" LCD TV in living room, 49" LCD TV in bedroom with international channels, free WI-FI, direct dial phone, telephone in WC, hairdryer, shower, toilet, air conditioning, safe, carpet & tile floor, direct access from the terrace to shared pool.

Maximum: 3 adults and 1 child or 2 adults and 2 children





Suite Amenities:

Branded Luxury Bathroom Amenities, Male Hygiene Box (Shaving kit, Dental kit) Bath loaf, Shoe mitt, Shoe Shine, Shoehorn, Shoe bag, Suit bag, Nail File, Comb, Sewing Kit, Cotton buds, Make-up cotton discs, Shower Cap, Wet Wipes, Lavender pouch, Hygiene bag & cartridge, Women diapers, Medical waste bag, Pencil, Laundry bag, Sanitizer dispenser, Leather slipper, Beach bag.

POOL VILLA Pool and Garden View

Size: 105 – 129 m²

Specifications:



1+1, Spacious living area, dining table, Bedroom with King size bed, 2 Mini bars (water, soft drinks, beer, bottle of wine and chips refilled daily free of charge), espresso machine, tea and coffee making facilities, bathrobes and slippers, 55" LCD TV in living room, 43" TV in bedroom with international channels, free WI-FI, direct dial phone, telephone in WC, hairdryer, shower, toilet, air conditioning, safe, remote controlled curtains, carpet & marble floor, direct access from the terrace to shared pool.

Maximum: 3 adults and 1 child or 4 adults only





Villa Amenities:

Branded Bathroom Amenities, Male Hygiene Box (Shaving kit, Dental kit) Bath loaf, Shoe mitt, Shoe Shine, Shoehorn, Nail File, Comb, Sewing Kit, Cotton buds, Make-up cotton discs, Shower Cap, Wet Wipes, Lavender pouch, Hygiene bag & cartridge, Women diapers, Medical waste bag, Pencil, Laundry bag.

EXECUTIVE POOL VILLA

Pool and Garden View

Size: 240 m² Specifications:



3+1, Luxury and fully furnished suite with 1 bedroom with king size bed, 1 bedroom with twin beds and 1 bedroom with single bed, 3 bathrooms with a separate shower units, Spacious living room, dining area, 4 Mini bar (refilled daily free of charge), tea and coffee making facilities, Espresso machine, bathrobes and slippers, children bathrobe and slippers, 55" LCD TV in living room and 43" LCD TV in each bedroom with international channels, free WI-FI, direct dial phone, hairdryer, air conditioning, safe, remote controlled curtains, carpet & marble floor, terrace.

Maximum: 5 adults and 2 children or 6 adults only





Villa Amenities:

Branded Luxury Bathroom Amenities, Male Hygiene Box (Shaving kit, Dental kit) Bath loaf, Shoe mitt, Shoe Shine, Shoehorn, Shoe bag, Suit bag, Nail File, Comb, Sewing Kit, Cotton buds, Make-up cotton discs, Shower Cap, Wet Wipes, Body spray, Nail trimmer set, Lavender pouch, Hygiene bag & cartridge, Women diapers, Medical waste bag, Pencil, Laundry bag, Sanitizer dispenser, Leather slipper, Beach bag. R O Y A L V I L L A Pool and Sea View

Size: 944 m²

Specifications:



4+1, Luxury and fully furnished villa features 2 bedrooms with king size and 2 twin beds, 1 Butler room, Spacious living room, 4 bathrooms with a separate shower units, 1 guest toilet, fully equipped kitchenette & fridge with dining area and servant room, 4 mini bars (refilled daily), Espresso machine, bathrobes and slippers, children bathrobe and slippers, 65" LCD in living room and 55" in master bedroom and 43" in 3 bedrooms with international channels, surround home theatre system, free WI-FI, direct dial phone, air conditioning, safe box, remote controller curtains, carpet & marble floor, large terrace, private butler services. Villa has private garden with pool and private cabana on the beach.

Maximum: 8 adults and 2 children.





Villa Amenities :

Branded Luxury Bathroom Amenities, Male Hygiene Box (Shaving kit, Dental kit) Bath loaf, Shoe mitt, Shoe Shine, Shoehorn, Shoe bag, Suit bag, Nail File, Comb, Sewing Kit, Cotton buds, Make-up cotton discs, Shower Cap, Wet Wipes, Nail trimmer set, Lavender pouch, Hygiene bag & cartridge, Women diapers, Medical waste bag, Pencil, Laundry bag, Sanitizer dispenser, Leather slipper, Beach bag.



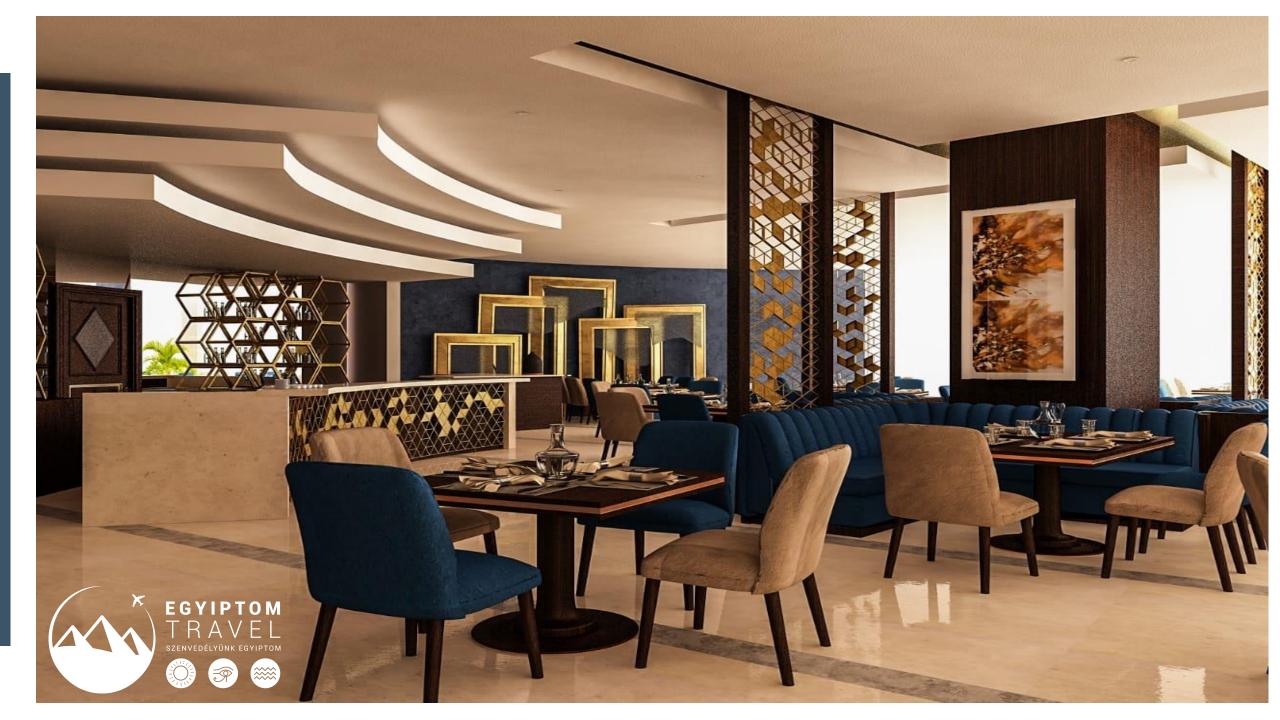


PREMIUM CONCEPT FOOD & BEVERAGE SERVICES

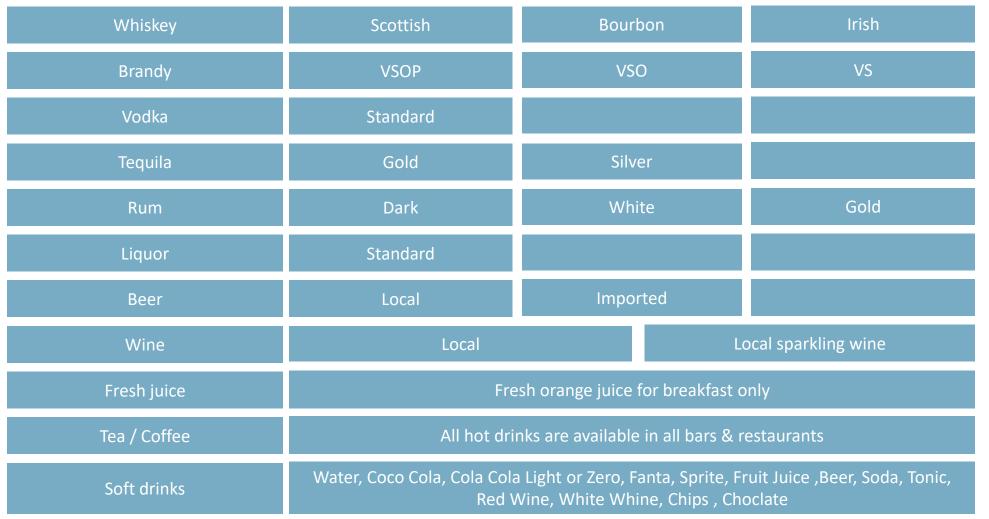


Main Restaurant	4 Different Cuisines of A 'la Carte Restaurants	Bars Around the Resort
Fresh fruit juices services for breakfast at the main restaurant	Patisserie Tea Time at Lobby Chocolate / Pastry Shop	Soft Drinks During all Day Dining as well as Alcoholic Beverages
24 Hours Food & Beverage Services	Ice Cream Corner	





PREMIUM ALL INCLUSIVE BEVERAGE CONCEPT





*All drinks are global brands and original products.



R E S T A U R A N T S

Restaurant	Meal	Style	Operation Hours	Free	Capacity
	Breakfast	Open buffet	07:00 - 10:00	\checkmark	
	Late Breakfast	Open buffet	10:00 - 11:00	\checkmark	
Turquoise Main Restaurant	Lunch	Open buffet	12:30 - 14:30	\checkmark	486
	Dinner	Open buffet	18:30 - 21:30	\checkmark	
	Late Dinner	Open buffet	23:00 - 02:00	\checkmark	
Midnigh	t Snacks	Menu Choice	02.00 - 06.30		









A LA CARTE RESTAURANTS

Restaurant	Cuisine	Meal	Details	Operation Hours	Indoor Capacity	Outdoor Capacity
Salt	Seafood	Dinner	DRESS CODE – Smart Casual. Need reservation	19:00 – 21:30	40	60
Lalezar	Turkish	Dinner	DRESS CODE – Smart Casual. Need reservation	19:00 - 21:30	34	38
Asian	Asian	Dinner	DRESS CODE – Smart Casual. Need reservation	19:00 – 21:30	34	38
La Churrascaria	Brazilian	Dinner	DRESS CODE – Smart Casual. Need reservation	19:00 - 21:30	40	35
People's	International	During the day	No Reservation	09:00 - 23:00	60	45









BARS



Bars	Style	Notes	Operation Hours
Lobby Bar	Drinks & Aperitifs	All drinks are served in glasses	24 hours
English Pub	Drinks & Aperitifs	All drinks are served in glasses	22:00 till 02:00
Piazza Bar	Drinks & Aperitifs	All drinks are served in glasses	10:00 till 00:00
Panorama Bar	Drinks & Aperitifs	All drinks are served in glasses	12:00 till 00:00
Lagoon Pool Bar	Drinks & Aperitifs	All drinks are served in glasses	10:00 till 18:00
Beach Bar	Drinks & Aperitifs	All drinks are served in glasses	10.00 till 18:00
Lotus Pool Bar	Drinks & Aperitifs	All drinks are served in glasses	10:00 till 18:00
Lotus Lobby Bar	Soft Drink (No Alcoholic beverages)	All drinks are served in glasses	24 hours
X Lounge	Drinks & Tapas with Rixos Signature	All drinks are served in glasses	11:00 till 00:00
Vitamin Bar	Soft Drink (No Alcoholic beverages)	All drinks are served in glasses	10:00 till 19:00





CABANA & SHISHA

	Location	Description	Operation Hours
Beach Cabanas	Beach	The butler service strives to fulfill every possible requirement - naturally, refreshments and drinks are served directly into the cabana. Enjoy life in privacy with your partner or friends on your "private beach" and let yourself thoroughly spoiled. Cabanas are with extra charge and a prior reservation is required .Butler service provided within up-scaled packages only	09:00 - 18:00
Polls Cabanas	Lagoon Pool	Relax in your own poolside cabana, enjoy your own seating area with minibar, TV and private steps to the pool.	
Shisha Corner	Beach	Located near the beach, Shisha corner can offer you different kinds of tobacco flavors and pleasure of real Oriental shisha.	12:00 - 00:00





ENTERTAINMENT & ACTIVITIES



Beach Activities	Pools Activities	Open Air Gym	Exclusive Sports Club	
Tennis Courts	Table Tennis	Rixy Kids Club	Team Building Activities	
Multi Talent Artists	Musicians	Live Band	Professional Dancers	
Carnivals	Pool Party	Garden Party	Theme Nights Event	
EXTRA CHARGE: Diving School & Motorized Water Sports				



DAILY ACTIVITIES DETAILS



SPORT ACTIVITIES

YOGA	BEACH VOLLEYBALL
SRTECHING	DARTS
CROSSFIT	BOCCIA
TABATA	WATER POLO
TRX	DAILY TOURNAMENT
CRAZY ABS	TABLE TENNIS
CORE EXPRESS	SHUFFLEBOARD
AQUA FITNESS	POOL GAMES
ZUMBA	BEACH GAMES
PILATES	COCTAL GAMES
BODY – WORK OUT	ARABIC COURSE
DANCE COURSE	WATER VOLLEYBALL
BASIC STEP	POWER STEP













RIXY KIDS CLUB





	Activities	Price / Place	Operation Hours	Details
Baby Room	Special baby toys	Free / Indoor	9:30 - 17:00 / 20:00 - 23:00	1-4 Years accompany with parents
Rixy Club Activities	Learning & Craft Room, Game Room, Handicraft courses, Gym, Sleeping Room	Free / Indoor	9:30 - 17:00 / 20:00 - 23:00	4-8 Years 8-12 Years
Rixy Club Outdoor Activities (playground)	Competitions, Olympic Games, kids chef, Pirate's, oriental, hero's, Zoo days, Ghost Hunt, foot ball	Free / Playground	9:30 – 17:00 / 20:00 - 23:00	4-8 Years 8-12 Years

Note: Rixy Kids Club service hours and activities may change due to weather conditions





SPA & WELLNESS (1.825 Sqm)

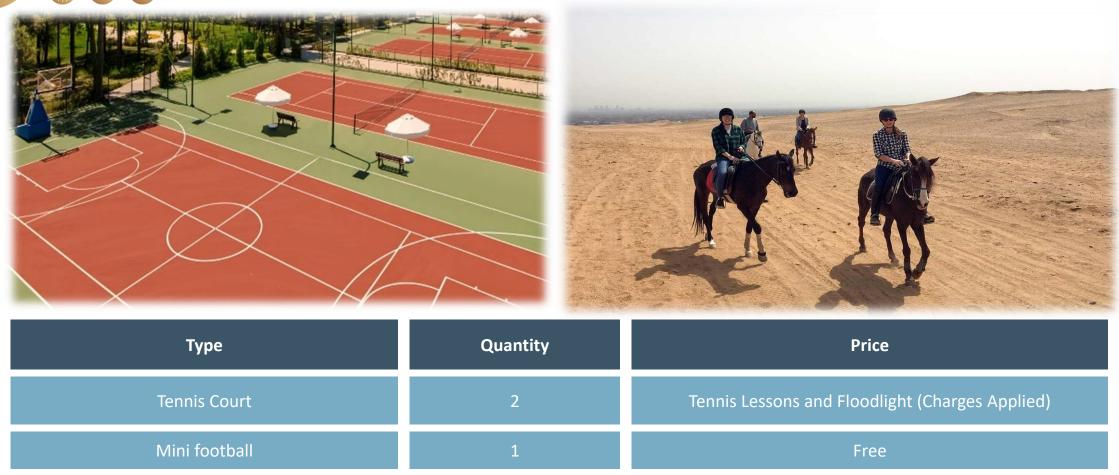


FREE					
Turkish Bath	Gym	Steam Room			
Sauna	Jacuzzi	Relax Area			
Vitamin Bar & Fresh juices					
	EXTRA CHARGE				
Special Spa packages	Massage	Body Treatments			
Whole Body peeling	Compresses	Spa & Beauty treatments			
Hair dresser	Beauty Center	Clinic: consultation/stay & nursing services			



Horse Ranch

S P O R T A C T I V I T I E S



Paid





POOLS





	Location	Heating	Fresh water	Depth	m2
Entertainment Pool	Beach Area	Х	Х	140 cm	1250 m2
Lagoon Swim Up Suite Pool	Front of Lagoon Suites	Х	Х	110 cm	1056 m2
Lagoon Garden Pool	Front of Lagoon Suites	Х	Х	110 cm	222 m2
Lotus Pools	Front of Lotus	Х	Х	120 cm	1333 m2
Lotus Pools	Front of Lotus	Х	Х	150 cm	780 m2
Lotus Kids Pools	Front of Lotus	Х	Х	55 cm	79 m2
Pool and Executive Villa Pools	Front of Villa (19 unites)	Х	Х	140 cm	5164 m2
Kids Pool	Front of Villa 8 & 9	Х	Х	55 cm	100 m2
Royal Villa Pool	Royal Villa (4 unites)	Х	Х	100 cm	85 m2





MEETING ROOMS





Meeting Room	Dimensions	Height	Width	Length	Theatre	Banquette	Classroom	U-Shape
Diamond Hall	820 m2	8 m	36 m	-	1000	720	730	90
Sharm Meeting Room	27 m2	3,15 m	3.80 m	6.95 m	-	-	-	11
Hurghada Meeting Room	27 m2	3,15 m	3.80 m	6.90 m	-	-	-	11
Luxor Meeting Room	72 m2	3,15 m	7.60 m	9.50 m	30	-	15	15
Presidents Office	34 m2	3,2 m	4.60 m	8.75 m	-	-	-	-





WATER SPORTS & DIVING CLUB





Surf Station	Jet Ski			
Parasailing	Diving Club			
Banana	Water Ski			

PREMIUM ALL INCLUSIVE CONCEPT INNOVATOINS

Welcoming Hostess & Special Services: All these serves are offered for you to fulfill all your requirements during your stay

Turn Down Privilege: Our guests staying at special room categories, loyal guests and the honeymoon couples will feel themselves special in every moment of their stay (between 18:30-21:00)

Wi-Fi Service: Our guests can have free access to accelerated Wi-Fi internet connection all over the territory of the hotel and in the suites

General Areas: Bars, restaurants, Rixy club, pools, lobby, jetty and all indoor-outdoor general areas are renovated for you

Food & Beverages: Some items of imported branded alcohol are included as well as local sparkling wine



N O T E S

According to our hotel terms and policy; check-in time is 2:00 PM onwards, and check-out time is on or before 12:00 PM (noon). Lobby is ready to serve with its ultra all inclusive service. Early check-in request, between 05:00 AM and 09:00 AM, is subject to availability and will be applied early check-in fee. Early check-in request, before 05:00 AM; is subject to availability and will be applied one (1) night's stay rate.

Pools and beach are open dependent on the weather conditions.

Alcoholic drinks are served with glasses in all restaurants and bars. They are not served in bottles.

All drinks are permitted to be imported by Customs directorate.

Hours and places of units (restaurants - bars) and entertainment programs outdoors may be changed or cancelled dependent on the weather conditions.

Hotel's information must be approved by the management before being published in any media (catalogue, magazine, outdoor advertising). Any kind of information published without consent shall be the responsibility of the publishing organization. In this case hotel is not responsible for any kinds of direct losses, direct and hidden damages, operating losses or losses of expected profit.

Hotel management is entitled to make changes, cancellation or venue amendments at any time. The information on printed documents shall be evaluated by the publishing organization in such cases.

The brands that are included in drink concept may be replaced by equivalent in case there is any problem in the customs/borders.

Access to Rixos Anjana Spa and Fitness Center is available for children above 12 y.o. only

