

All-Inclusive Formula

Restaurants

Elements Restaurant (main restaurant)	Breakfast	07:00 -10:30
	Lunch	12:30 -14:30
	Dinner	18:30 - 22:00 (different theme every night)
Luca Toni Italian Restaurant	Dinner	18:30 – 22:00 (prior reservation required)
Zeina Oriental Restaurant	Breakfast	07:00 - 10:30
	Late breakfast	10:30 – 11:30
	Dinner	18:30 – 22:00 (prior reservation required)

Bar outlets

Tropicana Pool Bar (family pool)	10:00 – 23:00	
Aqua Fun Pool Bar (family pool)	10:00 – 18:00	Ice cream & snacks 12:00 – 17:00
Sea Shark Pool Bar (active pool)	10:00 – 18:00	
Sunny Beach Bar /Snack Bar	10:00 – 18:00	Snacks 12:00 – 17:00
Turquoise Lobby Bar	24/7 (soft/ hot drinks & snacks, no alcoholic drinks from 00:00 – 10:00)	
London Pub	Early breakfast 05:00-07:00 – Late snacks 23:00-05:00	
German Beer Garden	19:00 – 02:00	(drinks included until midnight)
	19:00 – 02:00	(beer & wine, included until midnight)

Please note: Timetable changeable due to circumstances & weather conditions without prior notice.

Room amenities

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| - Daily refreshment for bottle of water, tea & coffee set up | - Turn down service |
| - Wake up calls | - Safe box |
| - Mini bar extra charge, choose your preferred package from the list | - Room service (extra charge) |

Activities Free of charge	Activities Extra charge
Daily animation and sports activities	Diving centre & Aqua centre
Evening shows	SPA & Beauty center/Coiffeur
Fitness centre open 07:00 – 21:00	Babysitter upon request
Mini club open 10:00-12:00 & 15:00-17:00	Laundry service
Kids playground	Doctor (clinic) & Pharmacy
Tennis court (flood light against extra charge)	Limousine service
Table tennis	Bus shuttle to Hurghada, prior reservation, min. 5 persons
5 swimming pools, partly heated in winter season	Shisha Bar 18:00 – 23:00
Charlie Chaplin Games Corner 19:00 – 02:00	E Game Room 16:00 – 22:00

Pools and Aquaparks slides opened daily from 10:00 - 12:00 & 15:00 – 17:00, suitable for children taller than 130cm, arm flotation mandatory for all kids in adult pools

For your kind information:

- Breakfast & lunch boxes** are to be ordered one day in advance before 20:00 at the reception.
- Beverages:** Soft drinks, mineral water, local beer, Egyptian wine and all local spirits are served in glasses and not bottled, as well as all local cocktails are inclusive. Imported alcoholic drinks served with extra charge. Alcoholic drinks between 00:00 and 10:00 h are not included.
- Safe Box:** Free of charge, the hotel cannot accept any liability for any loss of valuables or belongings not secured in the safe. Please leave your safe box open before departure.
- Internet Connection:** Free internet service.
- Beach Use:** Sea shoes are recommended.
- The reservation of sun beds** is not allowed. The hotel reserves the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by Lost & Found office).
- Dress Code:** Smart casual is recommended; beachwear is not allowed in the evening in all the restaurants and lobby area.
- Check-Out: At 12:00 noon time**, please return your key card and the towel cards during the check out. Kindly note that you will be charged extra for missing towel cards. Regarding late checkout, according to hotel policy with extra charge. Please contact one day before the reception desk.
- Food Allergy:** Special menu is available upon request, please contact guest relations, the restaurant manager or kitchen chef for assistance.
- Availability upon request:** adaptor, iron, toilet seat for kids, wheel chairs, prayer mat & Holy Quran.

We wish you a pleasant stay with us. For any assistance needed please contact reception or guest relations.