



Welcome to Blend Club Aqua Resort- Hurghada

All-Inclusive Information

All Inclusive Privileges	<p>Upon your check-in and receiving guest bracelet you can enjoy All Inclusive System. All hot and cold, local alcoholic & non-alcoholic drinks are included.</p> <p>After midnight all beverages are chargeable. All special selection of superior local wines, sparkling wines and premium alcoholic beverages, beers are chargeable.</p> <p>Alcoholic drinks are served only to adults 18 years & over.</p> <p>The official Check-in time is 14:00. The Check-out time is 12:00 noon.</p> <p>The AI System starts upon arrival at the resort and the ends on the day of departure. The AI System expires at 12:00 noon of departure date.</p> <p>Wi-Fi service – connection throughout the main areas of the resort (free of charge)</p> <p>Please do not pay cash in our F&B outlets but upon Check-out at the Reception.</p>
"Fenti" International Restaurant	<p>Breakfast 07:00 till 10:00 – buffet style (coffee, tea and juices – free of charge/seasonal freshly squeezed juices – chargeable)</p> <p>Lunch 12:30 till 14:30 – buffet style</p> <p>Dinner 19:00 till 21:30 – buffet style</p>
Oriental Themed Restaurant	<p>Dinner 19:00 till 21:30 (open 3 times per week) – set menu</p> <p>Upon prior reservation (minimum one day in advance till 15:00) and as per availability, free of charge once per week for the AI Guests. The restaurant located on the beach.</p> <p>For assistance with reservation please contact Guest Experience #30</p>
Lobby Bar	<p>Open 24/7</p> <p>Soft & hot drinks (coffee, tea and hot chocolate) and water available from 07:00 till 00:00 (free of charge)</p> <p>Bottled water and canned soft drinks are chargeable.</p> <p>Italian style coffee – Espresso, Cappuccino are chargeable.</p> <p>Alcoholic drinks served from 10:00.</p>
Pool Bar	<p>Beverages 09:00 till sunset.</p> <p>Tea Time 16:30 till 17:30 – assorted tea cakes & desserts (free of charge)</p> <p>Alcoholic drinks served from 10:00.</p>
Aqua park Bar / Snacks Beach Restaurant	<p>Beverages 10:00 till sunset.</p> <p>Late breakfast 10:30 till 11:30 – coffee, tea, danish pastry (free of charge)</p> <p>Snacks 12:00 till 17:00 – self service</p> <p>Alcoholic drinks served from 10:00.</p>
Dress Code	<p>Please note that swimwear is not to be worn in the Lobby & Reception areas or in the restaurants during breakfast, lunch or dinner. Please do not wear shorts, sleeveless shirts or slippers in the restaurants during the dinner period.</p>
Breakfast / Lunch Boxes	<p>Breakfast or lunch boxes available upon request for the excursions minimum one day before till 18:00 (free of charge)</p> <p>For assistance please contact Reception 33#.</p>
Guest Request	<p>For any maintenance orders, special requests or assistance, please contact Reception 33# or Guest Experience #30.</p>
Entertainment / Kids club	<p>Daily entertainment program – sports (aerobics, body & soul sports, yoga, aqua aerobics) & leisure activities (Boccia, Darts, water polo, swimming competitions, volleyball) by the pool and beach from 10:00 till 12:30 and from 15:00 till 16:45.</p> <p>Kids club activities (Playground, daily educational and entertaining sports & activities) daily from 10:00 till 12:00 and from 15:00 till 16:30 for children age 4-12 years old. Located next to the reception.</p> <p>Daily evening entertainment program, Kids Mini Disco from 20:30 and evening show or live singer program from 21:00.</p> <p>Outdoor parties with DJ (inclusive until midnight) – open 3 times per week (opening related to the COVID 19 restrictions)</p> <p>Weekly fruit festivals & themed food nights.</p> <p>Detailed information is available on the boards by lobby, pool and the beach.</p>
Sports & Activities	<p>Table tennis – free of charge. Located on the active swimming pool.</p> <p>Football court (sandy). Located on the beach.</p> <p>Outdoor fitness equipment – free of charge. Located on the beach.</p> <p>Billiard tables – free of charge. Located in the lobby.</p> <p>For equipment please contact Reception 33#.</p>
Child Safety	<p>Children are the responsibility of their parents/caretakers and must be accompanied by and under parental guidance at all times.</p>



SPA treatment	Open daily (treatment and massages) from 09:00 till 18:00 with prior reservation for age 16+ years old, (chargeable). Located on the beach.
Beauty Salon	Open daily, upon reservation from 09:00 till 18:00, (chargeable). Located on the beach.
Tenants	The hotel accepts no liability and will not pay any compensation for accident and complaints caused by Third Parties, such as hotel tenants (shops etc.)
Pools / Beach / Aqua park	Available 4 pools: active pool, relax pool (heated in the winter time). 2 kids pools Pools open from 08:00 till 18:00. Beach open from 07:00 till 18:00. Aqua park open from 09:00 till 17:00 (opening related to the weather forecast) Children must be supervised by an adult at all times. Please familiarize yourself with the pool, beach and Aqua Park information, rules on the boards. Please it is not allowed to reserve sunbeds at the pool and beach. It is not allowed to sunbathe topless; please respect other guests staying in the hotel.
Beach Towels Exchange	Beach towels can be obtained with beach towel cards in the towel center located by the pool. Changing of the beach towels is possible also through the towels center. A lost or damaged beach towel will be charged 250EGP.
Red Flag System	To enjoy your day without interruptions by salesmen, please be advised to put the red flag by your umbrella. The red flags is available with the Recreation team (towel center) by the pool or beach.
Diving Center	International Diving Center, Aqua Centre and Windsurfing, Kitesurfing (chargeable) Introduction trial dive in the pool complimentary. Please contact the Diving Center located on the beach.
Minibar	Minibar filled with 2 small bottles of water upon arrival and refilled as per consumption (free of charge). Any extra items are upon request (chargeable). Tea & Coffee making facilities complimentary in the room. Refilled as per consumption. For orders please contact Reception #33.
Safe Box	Digital safe box is available in the room, free of charge. Instruction to the safe box is provided. Kindly leave the safe box door open before your Check-out from the hotel. Management of Blend Club Aqua Resort Hurgada accepts no responsibility for valuable items left outside the safe box or in an open safe box.
Laundry	Service available from 09:00 till 12:00 (chargeable). Delivery by the next day before 17:00. "Pick up Laundry" sign is available in the room. For assistance please contact Reception #33.
Room Cleaning	Times for room cleaning, bed linens, towels exchange and bathrooms amenities replenishment: daily from 09:00 till 16:00. By using towels and bed linen more than once you help protect the environment. Please leave the dirty towels on the floor or in the bathtub in order to be exchanged. Signs "Make up", "Do Not Disturb" & "Pick up the laundry" are available in the room. If you prefer a specific time for daytime cleaning, please contact Guest Experience #30.
Limousine Service	Available upon request at the desk located in the lobby (chargeable).
Shuttle Bus	The Shuttle bus is available daily from 08:00 till 17:00. Shuttle bus route from the lobby to the beach and from the beach to the lobby every 30 min. Shuttle bus break from 13:00 till 14:00.
Clinic	Doctor available 24/7 upon request (chargeable). For assistance or emergency please contact Reception #33 or Guest Experience #30.
Wake-Up Call	To arrange your wake-up call please contact Reception #33.
Payment	You may choose to pay your bill either by cash or by credit card (Visa card, Master Card) Please note: we do not accept coins.
Check-out Time	Please let Reception know one day before departure the time we can collect your luggage. On departure day please bring back the room key card to the Reception and settle your account for any extra pay. A lost or damaged room key card will be charged 200EGP. If you would like to stay in the room after 12:00 noon, please contact the Reception one day in advance (late Check-out is subject to availability and chargeable). The price for extending the room from 12:00 till 15:00 – 30 \$, from 12:00 till 18:00 – 50 \$. Extension after 18:00 will be considered as a full day. For more information please contact Reception #33.
Roof Top Regulations	Please to not enter the rooftop areas of the buildings. Any damage or accident will be at your own risk. The hotel management will not accept any responsibility for claims or injury.
Safety Rules	Hotel premises are not to be crossed for your own safety. The Hotel management will not accept any responsibility for claims or injury.
Local Legislation	The Health & Safety standards and regulations in Egypt may not be the same as in your country of residence.

In case of emergency please follow the fire exit map behind your room door.

Please, be advised that it is not recommended to bring food, drinks and water from outside the resort for Health & Safety reasons.

Please contact Reception for any further information.

WE WISH YOU A PLEASANT STAY!