






**Warm Welcome to the Continental Hotel Hurghada**  
**Thank you for choosing our SOFT All-Inclusive package**

<b>All Inclusive privileges and information</b>	<ul style="list-style-type: none"> <li>- With this bracelet, which you have received upon check-in, you can enjoy the following services free of charge.</li> <li>- <b>The SOFT All-inclusive starts at 10:00 -23:00.</b>All hot beverages, selection of tea and hot chocolates, coffee &amp; soft drinks, local non-alcoholic beverages, are included till your check out day at 12:00 (noon)</li> <li>- The official check-in time is 14.00, the check-out time 12.00 (noon)</li> </ul>
<b>"Palm's Brasserie" Restaurant</b> 	<ul style="list-style-type: none"> <li>- All-Inclusive buffet style</li> <li>- Breakfast box for early departure with prior reservation, one day in advance</li> <li>- Breakfast 07:00 - 10:00</li> <li>- Lunch 13:00 - 15:00</li> <li>- Dinner 18:30 - 21:00 (winter time). 19:00 - 22:00 (summer time).</li> </ul>
<b>"Al Dente" Italian Restaurant</b> 	<ul style="list-style-type: none"> <li>- Serving à la carte Italian food " <b>Extra charge</b> ".</li> <li>- 15% discount will be applied on the total bill</li> <li>Dinner 18:30 - 21:00 (wintertime) 19:00 - 22:00 (summer time)</li> <li>- Please reserve your table for dinner 1 day in advance through the Restaurant Reservation desk beside the main restaurant entrance.</li> </ul>
<b>"Marina" Grill House</b> 	<ul style="list-style-type: none"> <li>- Serving à la carte grilled specialities " <b>Extra charge</b> ".</li> <li>- All Inclusive Free Dinner from 19:00-22:00 (summer time) &amp; 21:00 (winter time). Restaurant operation from 13:00-22:00 (Summer) 21:00 (Winter)</li> <li>- Please reserve your table for dinner 1 day in advance through the Restaurant Reservation desk beside the main restaurant entrance.</li> <li>- 15% discount will be applied on the total bill</li> </ul>
<b>"Al Khalig" Beach Bar</b>	<ul style="list-style-type: none"> <li>- à la carte Menu 12.00 -17 :00 " <b>Extra charge</b> ".</li> <li>- Ice cream (1 soft ice cream/day/person) is served from 15:00-17:00.</li> </ul>
<b>"La Terrace" Pool Bar &amp; Snacks</b>	<ul style="list-style-type: none"> <li>- <b>Snack</b> 15:00 - 17:00 ( <b>Free</b> )</li> <li>- <b>A la Carte Menu</b> 12:00 - 17:00 " <b>Extra charge</b> ".</li> </ul>
<b>"Captain's Bar"</b>	<ul style="list-style-type: none"> <li>- Open from 10.00 - 03.00am.</li> <li>- <b>All-inclusive from 10:00 - 23:00</b></li> <li>- Light continental breakfast <b>10:30-12:00</b></li> <li>- All Alcohol, Imported Spirits and Premium " <b>Extra charge</b> ".</li> </ul>
<b>Pool Bar &amp; Beach Bar</b>	<ul style="list-style-type: none"> <li>- Beverage 10.00 - 17:00 (wintertime) 10.00 - 18:00 (summer time)</li> </ul>
<b>"Sundeck Café" (Adults Only)</b>	<ul style="list-style-type: none"> <li>- Oriental Rooftop café located on the 4<sup>th</sup> floor, serving local &amp; international beverages</li> <li>- Open from 17.00 - 23:00</li> <li>- All drinks are <b>against charge</b></li> </ul>
<b>"Sky Roof Café" (Adults Only)</b>	<ul style="list-style-type: none"> <li>- Rooftop Lounge located at the hotel marina, serving local &amp; international beverages</li> <li>- Open from 12:00.</li> <li>- All drinks are <b>against charge</b></li> </ul>
<b>"Ice Cream Corner"</b>	<ul style="list-style-type: none"> <li>- Located at lobby level, serving a selection of premium ice cream</li> <li>- Open from 10.00 - 21:00</li> <li>- All offers are <b>against charge</b></li> </ul>
<b>Dress Code</b>	<ul style="list-style-type: none"> <li>- We kindly request you not to wear swimming costumes in the Lobby &amp; Reception area as well as in the Restaurants during breakfast, lunch and dinner.</li> <li>- Please do not wear shorts, sleeveless shirts and slippers in the restaurants during dinner time.</li> </ul>
<b>Guest Relation</b>	<ul style="list-style-type: none"> <li>- For any information during your stay or special requests in your room please contact the Guest Relation desk, please dial 6034 or 1.</li> </ul>

<b>Kids Club</b>	<ul style="list-style-type: none"> <li>- Access to the Snoopy Club for kids between 4 – 12 years – Daily open from 15:00 – 17:00</li> <li>- Daily morning activities organized at the pool area</li> <li>- Mini disco at 20:30 at the night entertainment area</li> </ul>
<b>Fitness</b>	<ul style="list-style-type: none"> <li>- Unlimited use of Gym</li> <li>- Fitness opens from 24/24hrs (as of 16 years), It is not permitted to use the fitness without sport shoes and suitable sport cloth</li> <li>- <b>Spa</b> open from 09.00 - 20:00. All Services are “ <b>Extra charge</b> ” according to the spa price list.</li> <li>- <b>50% discount</b> from 09:00 - 15:00 on Sauna (age as of 16years).</li> <li>- Prior reservation is required.</li> </ul>
<b>Hairdresser – Beauty Salon</b>	<ul style="list-style-type: none"> <li>- Open daily from 10:00 – 19:00</li> <li>- Located at the shopping area</li> </ul>
<b>Towel card &amp; Towels at the pool &amp; at the beach</b>	<ul style="list-style-type: none"> <li>- The towel card, which you receive upon check-in, entitles you to get one towel each a day at one of our Towel Centers between 08:00 and 17:00.</li> <li>- <b>Kindly be advised to give back the towel card upon check out at the Reception, lost towel card will be charged with 150EGP.</b></li> <li>- As Friendly environmental hotel, the towels exchange more than 1 time will be against charge.</li> <li>- No reservation are allowed for sun beds, Hotel employees have clear instructions to clear sunbeds that are not occupied for period over one hour.</li> </ul>
<b>Do not Disturb Sign (Beach &amp; Pool)</b>	A DND (do not disturb) sign is available at the towel desk in case you might feel disturbed by the passerby salespersons.
<b>Minibar</b>	- Kindly be informed that the mini-bar is available in the room against charge. Mineral water placed on top of the mini bar is free of charge and refilled daily.
<b>Safe Box</b>	<ul style="list-style-type: none"> <li>- There is a digital safe available at your room free of charge. You will find the instruction in your language next to the safe. Kindly keep your safe door open before your check-out from the hotel.</li> <li>- <b>Continental Hotel Hurghada Management takes no responsibility for valuables left in your room.</b></li> </ul>
<b>Laundry</b>	- Please use the laundry requisition and the laundry bag in your room. Payment at the Reception Desk upon check out. 10% discount will be applied on your laundry bag.
<b>Doctor</b>	- The Clinic is open from 09:00-21:00, against extra charge. For emergency cases please dial #1 (24h).
<b>Internet Service</b>	- Free Wi-Fi Service
<b>Payment</b>	<ul style="list-style-type: none"> <li>- You have the possibility to choose either to pay by cash or to pay by credit cards (Visa/MasterCard/Diners Club/American Express).</li> <li>- <b>Note:</b> All payments prefer to be settled through your credit cards.</li> </ul>
<b>Credit Limit</b>	- Each room enjoy a credit limit 2000 EGP, in case the limit exceed 2000 EGP, you have to contact our reception to settle your bill
<b>Exchange Service</b>	- The cash-machine is located in the shopping arcade beside the jewelry shop.
<b>Check-out time</b>	<ul style="list-style-type: none"> <li>- Please let the Reception know when we can pick up your luggage one day before your check-out.</li> <li>- You are kindly requested to bring the room key to the Reception and pay your account if you have any extras to pay.</li> <li>- If you would like to stay in the room longer please contact the reception one day in advance, according to the hotel availability.</li> <li>- <b>Kindly be informed that the room key card will be automatically not valid after 12.00 (noon)</b></li> <li>- For more information please contact the Reception #1.</li> <li>- <b>Please make sure that all persons accommodated in the same room are present at the check-out.</b></li> </ul>
<b>Important Information</b>	<ul style="list-style-type: none"> <li>- Bottled soft drinks, fresh juices, bottled beer, premium and imported alcohol and special beverages, Room service, Turkish coffee <b>are against charge.</b></li> <li>- Kindly note that any food brought from outside will not be allowed.</li> <li>- Please don't place any wet clothing on the table top or the chairs. Use instead the available laundry wire.</li> </ul>

**We make every day count**

**Wishing you a nice stay at the Continental Hotel Hurghada**